

SteamPod

FAQ

WHAT IS THE STEAMPOD HAIR STRAIGHTENER?

L'Oréal Professionnel SteamPod is a professional straightener and curling iron that uses steam and comb technology to transform your hair with professional results.

HOW DOES STEAMPOD WORK?

The tool features high resistance, anodized plates combined with a continuous flow of high pressure steam and an integrated comb that create an ultra-smooth finish with mirror-like shine.

WHAT MAKES STEAMPOD UNIQUE?

With SteamPod, using the exclusive steam and comb technology boosts the performance of the heating plates to effortlessly glide through hair without tugging or dragging, helping to reduce split ends for a shiny, healthy-looking finish.

DOES STEAMPOD CAUSE LESS BREAKAGE?

Up to 91% less breakage* over time when using exclusive steam and comb technology versus the heating plates alone.

*After 15 uses with steam and integrated comb vs. SteamPod heating plates alone

WHO ARE ROWENTA?

For the first time ever, two world class brands – L'Oréal Professionnel, the hairdressers professional choice in salon and Rowenta, a leading manufacturer of small home appliances – have combined their expertise to develop a high tech steam straightening iron for use at home.

IS STEAMPOD HEAVY?

SteamPod weighs less than 1lb (without cable) and 1.3lbs (with cable).



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IS STEAMPOD EASY TO USE?

Yes, SteamPod includes an integrated water tank, enough to style a full head of hair without needing to refill. It also has a 360 degree rotative cord to create hassle-free waves. The integrated comb helps to detangle hair while styling, but is easily removable if needed.

SHOULD I USE A SPECIFIC TYPE OF WATER TO FILL MY STEAMPOD TOOL?

Yes, distilled or demineralized water should be used to fill the water tank within your SteamPod tool.

WHAT ARE THE DIFFERENT HEAT SETTINGS ON STEAMPOD?

There are 3 heat settings: 350°F, 390°F, 410°F.

HOW DO I KNOW WHEN STEAMPOD IS READY TO USE?

After selecting the temperature, SteamPod will be ready once the light stops blinking.

DOES STEAMPOD TURN ITSELF OFF?

SteamPod switches itself to sleep mode after 30 min of inactivity.

HOW DO YOU USE STEAMPOD?

Directions for use: SteamPod must be used in the direction indicated by the arrows (comb always located at the bottom) so that the hair section is exposed to the steam before being straightened between the plates.

Clasp the hair firmly between the plates; the steam starts spreading automatically as soon as the tongs are closed. Run your SteamPod slowly, from the root to the end of the hair so that the steam can spread to the heart of the hair section.

CAN STEAMPOD BE USED ON WET HAIR?

Hair should be 100% dry before using SteamPod.

CAN I USE STEAMPOD WITHOUT WATER?

We do not recommend using SteamPod without the correct level of water in the tank.



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HOW TO REMOVE THE STEAMPOD COMB

Attaching / Removing / Cleaning the comb: If you want to clean the comb, you can remove it by sliding it outwards. You must remove the comb when it is cold in order to avoid getting burnt. The comb can be cleaned in soapy water. Check that the comb is dry before fitting it back in the straightener.

CAN I USE STEAMPOD FOR SHORT HAIR?

Yes, SteamPod can be used on all hair types, preferably the hair should fit comfortably within the width of the plates.

DOES STEAMPOD WORK ON ALL HAIR TYPES?

Yes, it can be used on all natural hair types. We do not recommend using SteamPod on extensions.

CAN STEAMPOD BE USED ON KERATIN?

SteamPod is safe to use on Keratin treated hair when following manufacturers guidelines. Do not use SteamPod within the first 72 hours of receiving a keratin treatment.

Note for Stylists: SteamPod is not recommended for actually performing keratin treatment services.

CAN I CURL MY HAIR WITH STEAMPOD?

Many styles can be produced using SteamPod, follow the link for styling tips [HERE](#)

MY STEAMPOD IS NOT STEAMING/ I HAVE ANOTHER TECHNICAL FAULT WITH MY STEAMPOD.

Please direct your concern to the Customer Care team at Rowenta 1-800-769-3682



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